

27 August 2011

**From: Commandant**

**To: Commodore William E. Crouch, USCG Auxiliary**

**Subj: LETTER OF COMMENDATION**

1. I note with pride and am pleased to commend you for your performance of duty while serving as Special Project Officer for the Auxiliary surface operations study from November 2010 to April 2011. As project manager, you spent long hours developing a plan to gather facts in order to analyze decreasing trends in member activity in surface operations programs. Demonstrating exceptional leadership, you guided the project team in preparing a comprehensive survey to gather facts about why boat crew program participants had withdrawn from participation as coxswain and crew, and had withdrawn their surface facility offers for use. You exercised superior managerial skill in sorting and grouping responses and fully analyzing the survey results. Your detailed development of alternative courses of action and clear presentation of all study findings greatly facilitated the National Executive Committee's ability to chart the Auxiliary's course in addressing these trends and improve the vitality of Auxiliary surface operations.

2. You are commended for your outstanding performance of duty. By your meritorious service, you have upheld the highest traditions of the United States Coast Guard and the United States Coast Guard Auxiliary.

3. You are hereby authorized to wear the Auxiliary Commandant's Letter of Commendation Ribbon Bar.

For the Commandant,

**M. D. RIZZO**  
**Captain, U.S. Coast Guard**  
**Chief, Office of Auxiliary and Boating Safety**

